

Technical Level I

I&C Installation and Configuration	How to Install Soft1 ERP System Technology System Specs(Server/client) Activate License/ License Manager Create DB/Connect to db System Update Users & Groups, Menus	BC Basic Customization	Browser Lists Form Design Custom Menus Gadgets Imports Alerts
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Technical Level II

AC Advanced Customization	DB FIELDS DB DESIGNER- tables, views, virtual tables System OBJECTS DATAFLOWS *** Scripting Not Included in the scope of this session
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ERP Level I

CO-1 Core operations 1- System Initialization	Company Setup/operations VAT- UoM Code Masks Decimal Numbers Master Entities(active/inactive) Grouping Zones	CO-2 Core operations 2- Soft1 Master Files	Customer Parameters Customer Attributes Import Customers Inventory Parameters Inventory Attributes Import Items/Stock initialization
CO-3 Core operations 3-Trans- actions Hands On	Sales/Purchases Master Parameters Documents Principles Backorders- Documents conversion Order Planning with stock limits Inventory Costing, Cost of goods sold Inventory Taking Item Group Sets	CO-4 Core operations 4- Finan- cial Transactions	Cash/Bank accounts Open Items Payment Terms Credit Card Management Cash/Bankc Accounts transactions Cheques Management, Expenses Management Payments Planning
SO-1 Special operations 1-User Management	SO-2 Special operations 1		

ERP Level II

ITR International Transactions	PM Processes Management Project Management, Contracts Management, Installations Management,	SO-3 Pricing Policies Credit Control	SO-4 Inventory Advanced
SRV Services Management Services Service Sets Service Folders	LOY Loyalty Schemes		

CRM Certification

CRM CRM and Actions

Accounting Level 1

AP-1 Accounting Processes 1

Accounting Level 2

AP-2 Accounting Processes 2

Certification independent sessions

PL Soft1 PriceList SoftOne Pricelist Hands on.	SGP Sales Guides & Practises Learn how to prepare demos, emphasize on Soft1 strengths	SB Solution Building Build your own solutions using InProcess, OutPro- cess and Web Services.
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Production Cert

PRD Production Management BOM Costing Centers Prod Orders Prod Automation

S360 Cert

W&M Web and Mobile Web Users Menu creation Special Operations
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